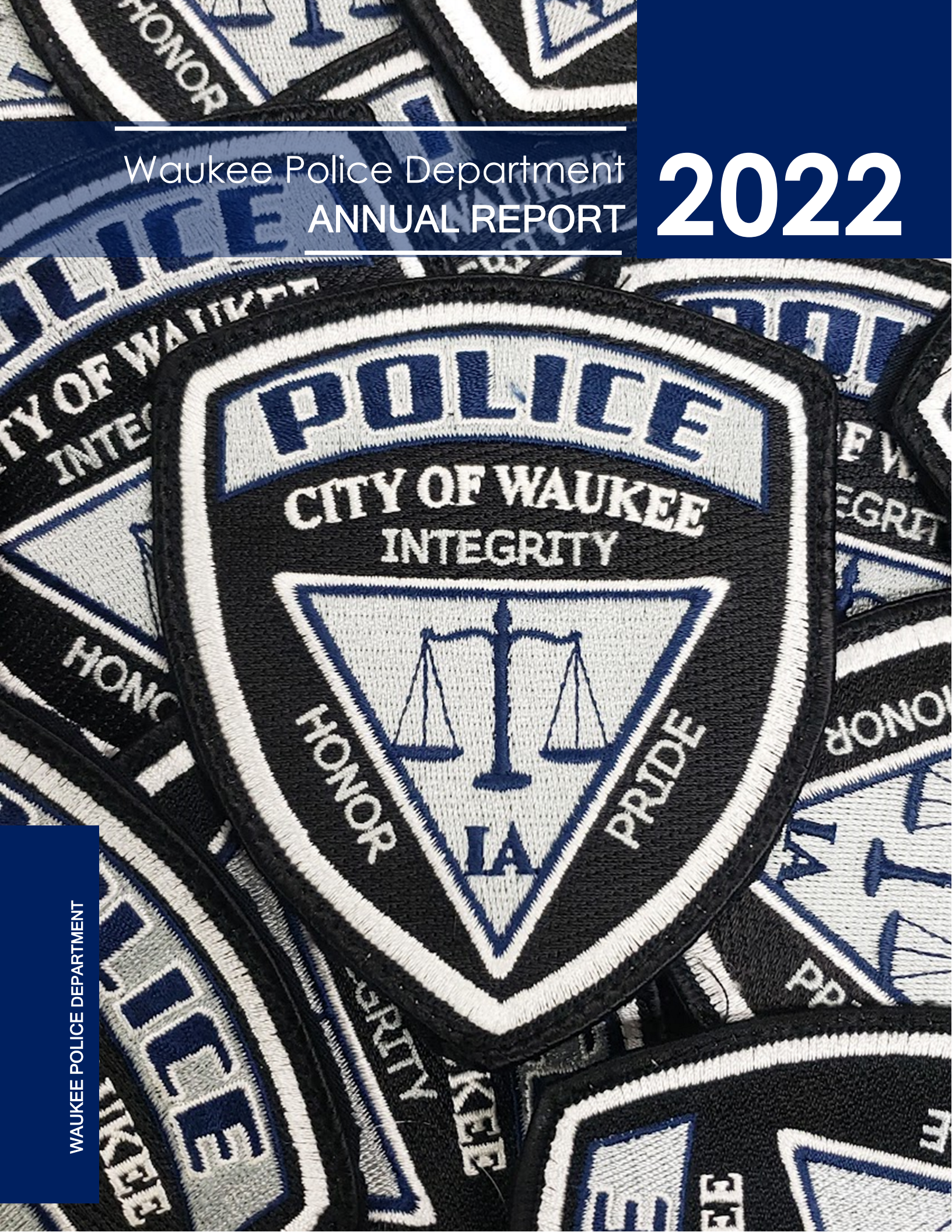


Waukeee Police Department  
ANNUAL REPORT

2022



# MESSAGE FROM THE CHIEF

The Waukeee Police Department, as with the entire City, continues to experience the benefits and challenges associated with rapid community growth. As the community expands, police department activity increases. The Waukeee Police Department is committed to maintaining, strengthening, and building relationships with our community, and we are focused on adding value to our community through community partnerships, relationships, education, and enforcement activities. As we grow, we continue to seek opportunities for improvement and efficiencies in our service to the Waukeee community.

In December of 2022, Chief John Quinn retired after serving the City of Waukeee and the Waukeee Police Department for the past eight and one-half years. Lieutenant Scott Cunningham served as the Interim Chief of Police between the end of December and mid-January of 2023 when Chief Chad McCluskey was appointed to lead the department. The Waukeee Police Department is very proud of the dedicated team of professionals who work tirelessly to keep our community safe. The women and men of the Waukeee Police Department team represent the best of the best, and our organization serves a model for others in many ways. From our Crisis Intervention Team (CIT) - which was the first in the Des Moines metro - to our professional, inclusive culture - which has led to officers from other agencies expressing a desire to join our team - the Waukeee Police Department has proven time and time again our commitment to setting the standard, not just meeting a standard.

The success of the Waukeee Police Department is directly attributable to the incredible support we enjoy from our community, our elected officials, our City leadership team, and those who serve on our police department team. From our residents to our visitors, to our

business owners, to our elected officials, we could not do our work without you! Without a strong and cohesive City leadership team, our work would be much more difficult. And finally, without the dedicated, compassionate, and professional members of our Waukee Police Department team we would not have the strong relationships with our stakeholders which make our community such an incredible place to live, work, and play.

We invite you to take a deeper dive into your police department by reviewing our 2022 annual report and see just a snapshot of the amazing things your police department team does on a daily basis. More importantly, we invite you to engage with the police department whether it be through the many events we host such as our citizens academy, the Waukee Seniors and Police (WASP) program, Safety City, or even just when you see one of us patrolling your neighborhood. We *want* to get to know you, we *want* you to know us beyond just a patrol vehicle driving through your neighborhood. Thank you, to each of you, for entrusting us with serving the City of Waukee!



**Chad McCluskey**

**Chief of Police**

# TABLE OF CONTENTS

Message From the Chief.....	1
Mission and Values .....	4
Organizational Chart .....	5
Public Safety Administration.....	6
Community Protection Division.....	7
Growing Force .....	11
Notable Events.....	12
Community Help .....	14
Crisis Intervention Team.....	15
School Resource Officers .....	17
Training .....	20
Criminal Investigations Division .....	21
Warrant Team .....	24
Support Operations Divison.....	25
CALEA.....	27
Community Outreach Programs.....	28
Retirement.....	34
Community Support .....	35
Contact Us.....	36

# MISSION AND VALUES

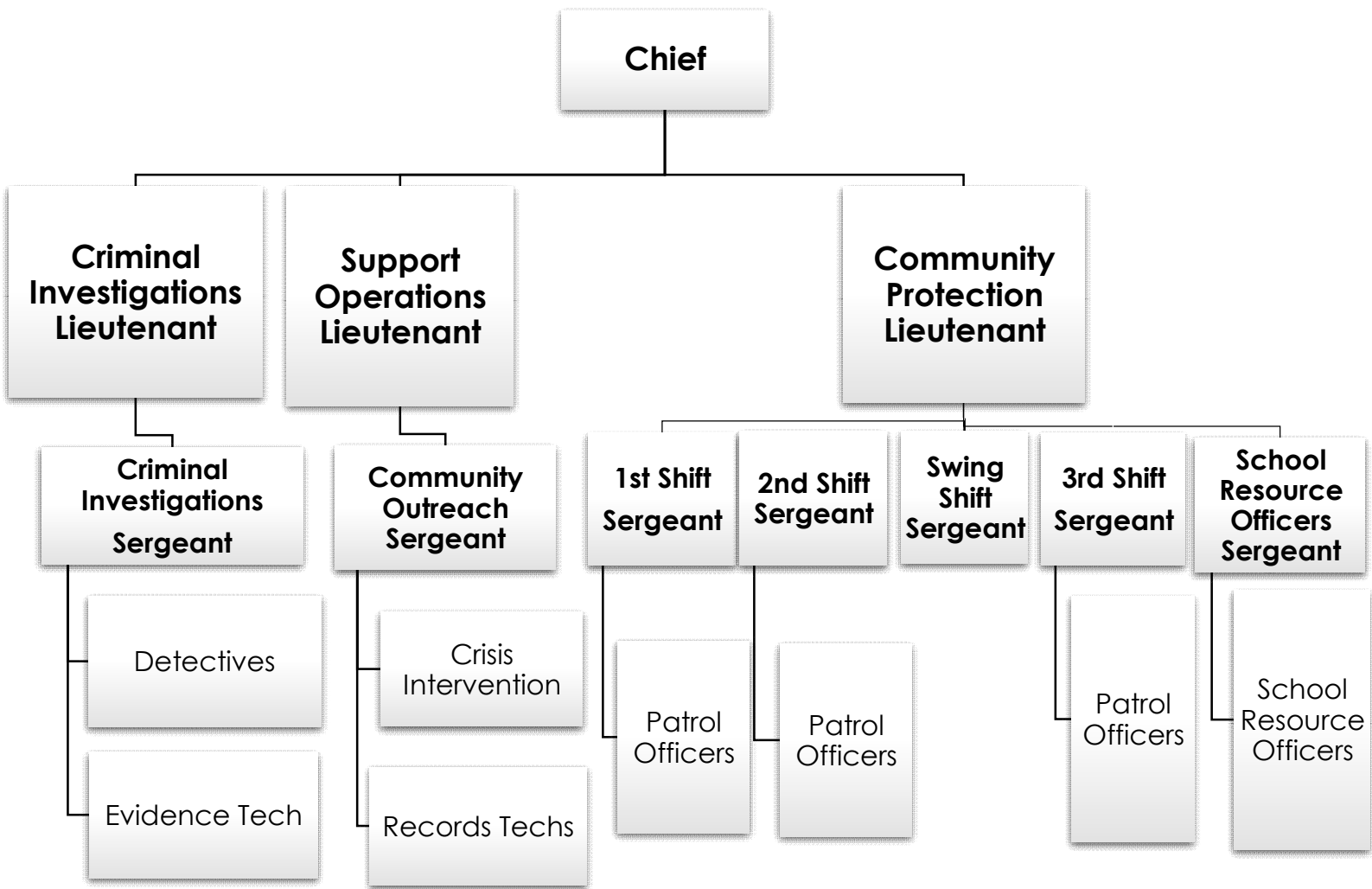
Our mission at the Waukee Police Department is to enhance the quality of life, safety and security of the community. We are dedicated to providing a safe and secure living and working environment.

The three most important values we hold are **Honor, Integrity and Pride**. We must represent these values professionally and personally.



# ORGANIZATIONAL CHART

---



# PUBLIC SAFETY ADMINISTRATION

## ADMINISTRATIVE STAFF

Waukee Police Department administration aims to aid in the operational support of officers and staff, while maintaining quality training and procedures.

The Administration for the Waukee Police Department includes the Chief of Police, Lieutenant of Support Operations, Lieutenant of Community Protection and Lieutenant of Criminal Investigations. In December 2022, Chief John Quinn retired after serving 8.5 years as Chief of Police for the City of Waukee.



**Jeff Mellencamp**  
**Lieutenant of Support Operations**



**Scott Cunningham**  
**Lieutenant of Community Protection**



**Jeremy Long**  
**Lieutenant of Criminal Investigations**

# COMMUNITY PROTECTION DIVISION

## OVERVIEW

Our Community Protection Division operates on a three-shift schedule to give our city 24/7 coverage. We have one lieutenant, four sergeants and 14 officers patrolling the streets in a community of over 26,000 residents.

Our patrol officers are the first line of response to your calls. They are the ones that are seen throughout the City enforcing traffic laws, taking initial reports and giving the City constant coverage.



## SERGEANTS OF PATROL



ROBERT GITZEN



BRANDON PETTIT



NEIL LEMKE



BRIAN MURRA

# COMMUNITY PROTECTION DIVISION

## PATROL OFFICERS



ROD SCHETTLER



JOSH MINIKUS



KATHRYN GUESS



NICK GILCHRIST



SCOTT KINNEY



MCKENNA TOWNSEND



AUSTIN GIBBS



BRYCE MEEKER



JOHN YOUNG



JEFF SCHULTZ



HALEY TALAMANTEZ



WYATT JOHNSON



TOLIDJI HOGBONOUTO



EMILY BEEHLER



MEGAN SMOLIK

# COMMUNITY PROTECTION DIVISON

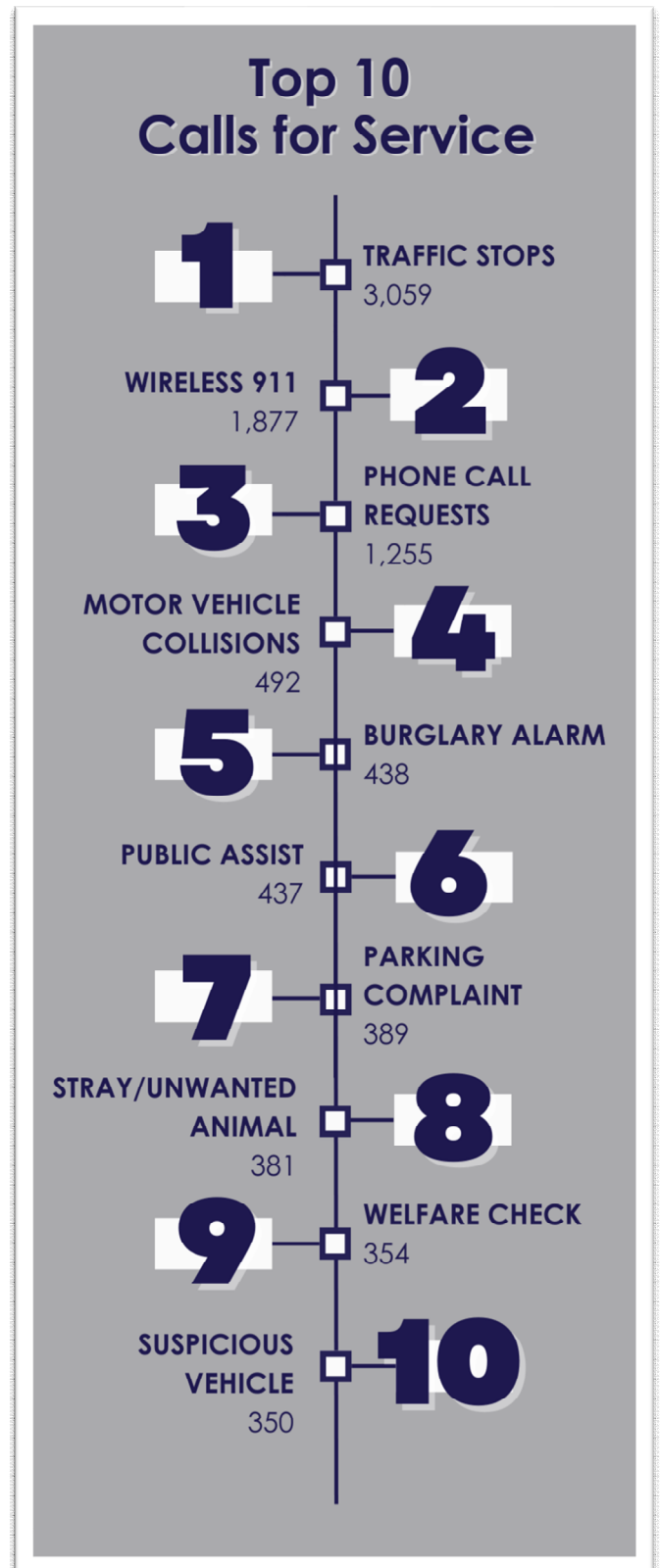
## CALLS FOR SERVICE

In 2022, officers responded to 17,694 calls for service. This is a 7.37% increase from the previous year. Of these calls, 3,509 were traffic stops and 1,877 were 911 calls, a slight decrease from the previous year.

We saw an increase in calls for public assists, domestic fights, parking complaints and stray animals.

Fights/Disturbance/Assaults trips went down from 232 calls in 2021 to 210 calls in 2022.

Of the 17,694 calls for service, 681 calls were dispatched as a level 1-2 priority emergency. Level 3-4 immediate responses made up 7,969 calls and 5,325 calls were level 5-6 non-emergent. The remaining calls were dispatched as information only or backup response.



# COMMUNITY PROTECTION DIVISION

## OVER THE YEARS

	<b>2022</b>	<b>2021</b>	<b>2020</b>
<i>Calls for Service</i>	17,694	16,479	13,853
<i>Traffic Stops</i>	3,059	3,249	1,865
<i>Parking Tickets</i>	161	104	207
<i>Warnings</i>	1,728	1,825	1,095
<i>Citations</i>	1,280	1,263	880
<i>Arrests</i>	520	570	348

# GROWING FORCE

## ILEA GRADUATION

We had two officers complete the 16 weeks of training from ILEA. Officer Johnson graduated in April with the 301st Basic Level I Training Class. Officer Tolidji Hogbonouto graduated in December from the 306<sup>th</sup> Basic Level I Training Class.

Upon graduation each officer then completes additional internal training before policing on their own. This consists of Field Training Officer shadowing, navigating the streets of Waukee and learning individual policies and procedures.



# NOTABLE EVENTS

## NEW TO THE TEAM

As our population grows our calls for service grow. Being able to have flexibility to cover shifts while keeping our community safe and secure is a top priority of the Community Protection Division.

Officer Emily Beehler came to Waukee in December as a certified officer and quickly fit right in. We also added Megan Smolik to the team where she will begin training to become certified at Iowa Law Enforcement Academy (ILEA) in January of 2023.



## OFFICER OF THE YEAR



Officer Jeff Schultz was named the 2022 Officer of the Year. He was presented with this award due to his work ethic, professionalism and continual dedication of service to his community. Furthermore, he is consistently ready, willing and able to assist his fellow officers. He is an incredible asset to our team.

# NOTABLE EVENTS

## LIFE-SAVING AWARD

First Responders from the Waukee Police Department and Waukee Fire Department surprised a heart attack survivor and his wife at the 2022 Greater Des Moines Heart Ball. These first responders answered the call the night this man suffered a heart attack. Their efforts, combined with the man's wife immediately performing CPR, saved his life that night. Nine first responders were presented with a life-saving award for their response that night.



# COMMUNITY HELP

## DRUG DROP BOX

Inside our lobby, we offer a drug drop box available for proper disposal of unwanted, unused or expired medications. We also participate in the DEA's National Prescription Drug Take-Back Day to help combat the epidemic of addiction, overdose and death due to abuse of prescription drugs. This year we collected a total of 183.5 pounds of prescription drugs to be destroyed.



## HOUSE CHECKS

The CPD also offers random security checks for residents leaving their homes or businesses vacant for an extended amount of time. This year, we kept an extra watch on over 52 individual homes.



# CRISIS INTERVENTION TEAM

## MENTAL HEALTH

As mental health related calls for service across the U.S. continue to increase, law enforcement officers are responding to these calls needing appropriate options and resources to render aid. With the partnership of The Heart of Iowa Community Services Region and Zion Behavioral Health there was an opportunity to create Crisis Intervention Teams in Dallas County. These teams are an innovative, community-based approach to improving the outcomes of mental health related calls.

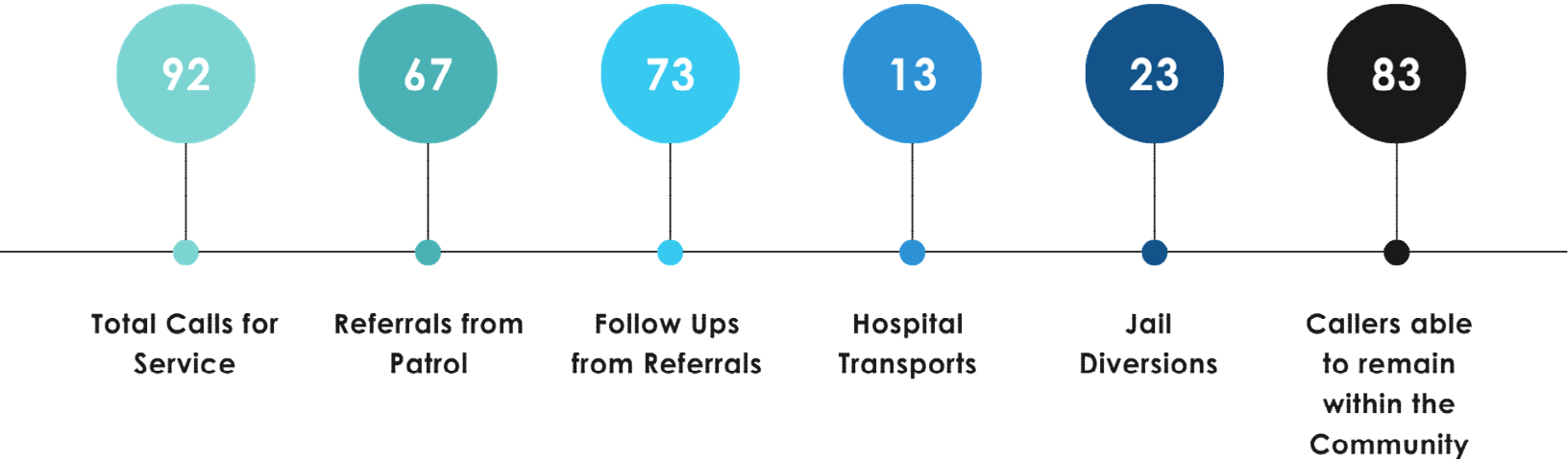
On July 1, 2022 the Waukee Police Department became the first department to deploy a Crisis Intervention Team (CIT) in the Des Moines Metro. Officer Chris Kickbush became our CIT officer and works side by side with a crisis intervention specialist.



# CRISIS INTERVENTION TEAM

## MENTAL HEALTH RESULTS

Within the first 6 months of the CIT program beginning, we were able to see direct results and the positive impact on our citizens. All sworn officers have also completed the 40-hour training specializing in crisis intervention and de-escalation. With the added training and having a dedicated officer to mental health calls allows CIT the time they need to develop a plan to help each person based on their individual needs.



# SCHOOL RESOURCE OFFICERS

## OUR SRO PROGRAM

The School Resource Officer (SRO) program also falls under our Community Protection Division. It is a collaboration with the Waukee Community School District to provide Waukee Police Officers within the schools. SROs are certified law enforcement officers and act as educators in safety and law-related issues, which provides resources to the school administration and a link between the police department and the student community.



HECTOR ARIAS



DACE RICHARDSON



CORBY ROBBINS



COLE JACKSON

The Waukee Community School District is currently the sixth-largest school district in Iowa serving more than 13,000 students from Clive, Urbandale, Waukee and West Des Moines, as well as open enrolled students from outside the 55 square miles of the district boundaries.

We currently have one sergeant and three officers working with the school district. During the school year one officer works at Waukee High School, one officer works at Northwest High School, one officer works between Timberline and South Middle Schools and one officer works between Prairieview and Waukee Middle Schools.

# SCHOOL RESOURCE OFFICERS

## OVER THE YEARS

	<b>2022 School Year</b>	<b>2021 School Year</b>	<b>2020 School Year *Through March</b>
<i>Citations</i>	41	64	37
<i>Incidents</i>	293	318	422
<i>Arrests</i>	104	52	62
<i>Citations</i>	41	64	37
<i>Fights</i>	29	28	36
<i>Parent Contact</i>	225	138	147
<i>Counseling</i>	741	210	126
<i>Tobacco/Vaping</i>	35	48	43
<i>Drugs/Alcohol</i>	27	23	13

# SCHOOL RESOURCE OFFICERS

## INSIDE THE SCHOOLS

In addition to their duties at the schools, the SRO officers also support the schools through various events. Safety, anti-bullying and other classes are taught by our SROs. In addition, they support elementary schools by developing positive relationships with our younger students. You may see them attending career days, celebrating the 100<sup>th</sup> day of school or eating lunch with kids in the cafeteria.



# TRAINING

## TRAINING TECHNIQUES

It is important for each officer to stay current in a variety of training areas. We have department-wide trainings to enhance our skills, stay informed and keep learning new skills. Some of our yearly mandatory training consists of In-Service Training with the County Attorney's office, defensive tactics, firearms, bloodborne pathogens, implicit bias, rifle qualifications and taser training. This year we also completed mental health awareness, crisis intervention training and hazmat safety.



# CRIMINAL INVESTIGATIONS DIVISION

## CRIMINAL INVESTIGATIONS

The Criminal Investigations Division (CID) is comprised of one Lieutenant, one Sergeant, two Detectives and one Evidence Technician. This division is responsible for following up on initial police reports and criminal complaints, major crimes, conducting ongoing in-depth criminal investigations, search warrants and evidence processing.



KELLI CICHOSKI



SUSAN WILLIAMS



BRYAN LEVSEN



LEA SCALETTA BROWN

## BREAKDOWN OF CASES

Our CID breaks down cases into Crimes Against Persons, Computer Crimes, Narcotics and Property Crimes. While there is a breakdown of case types, no detective is limited to any specific type of investigation.

Depending on the assigned case, additional interviews, subpoenas, surveillance and search warrants may be necessary. We also became an official affiliate with Internet Crimes Against Children (ICAC) and work closely with them to help combat these specific offenses.

# CRIMINAL INVESTIGATIONS DIVISION

## OVER THE YEARS

The CID has been assigned a steady stream of cases over the past three years. In 2022, more search warrants and subpoenas were completed. There was also a 40.4% increase in arrests this year.

	2022	2021	2020
<i>Cases Assigned</i>	287	288	274
<i>Arrests</i>	139	99	78
<i>Search Warrants</i>	33	26	44
<i>Subpoenas</i>	119	107	74

# CRIMINAL INVESTIGATIONS DIVISION

## EVIDENCE

Evidence Technician Lea Scaletta Brown, documents, collects and processes all digital and physical evidence for the Department. This year the Waukee Police Department purchased new digital evidence equipment. Transitioning to this new equipment enhanced the security and efficiency of maintaining and storing digital evidence.

During 2022, Evidence Tech Scaletta Brown was called out to 25 crime scenes to process evidence. In total, 221 subpoenas were fulfilled, an increase of 31.5% from the previous year. There were 1,125 pieces of evidence collected, entered and digitally processed. Of these items, 59 were sent to the DCI lab for further testing.



# WARRANT TEAM

## SEARCH WARRANTS

We have been operating our search warrant team for the past two years. Approximately ten members of our WPD are on the warrant team, and each goes through an intensive training program regarding executing search warrants, conducting building searches, training with firearms, surveillance, and documenting evidence.



# SUPPORT OPERATIONS DIVISION

## SUPPORT OPERATIONS

In order to ensure the effectiveness of the Department, the Support Operations Division plays many roles. This includes day-to-day office operations, finance, hiring, training, community outreach and more. This division includes one lieutenant, one sergeant and two records technicians.



MACKENZIE FERRARA



ASHLEY MORRIS



ABBEY CHRISTENSEN

## NEW BUILDING

Part of the Support Operations Division includes planning for our future. Being the fastest growing large city in Iowa means our department will need to grow as well. Beginning stage development plans for a future Public Safety Building continued on to help accommodate our increasing needs.



# SUPPORT OPERATIONS DIVISION

## RECORDS

Our records technicians are responsible for maintaining public records: crimes, traffic and all other incidents or events. Access to all records information is governed by local, state and federal laws. Public records requests have increased 7.11% in the last year. Civilian fingerprints are also done by our records technicians. Fingerprints are completed for people needing a background check for a variety of reasons including employment, adoptions or licensing.

	<b>2022</b>	<b>2021</b>	<b>2020</b>
<i>Record Requests</i>	1,100	1,027	718
<i>Civilian Fingerprints</i>	430	481	184

## GRANTS

The record technicians apply for and help maintain Department grants. Our grants this year include matching funding for bulletproof vests, radar equipment, extra patrol for the Governors Traffic Safety Bureau and funding for additional outreach programs.

# CALEA

## CALEA ACCREDITATION

WPD continues in its three-year accreditation process with CALEA, the National Commission on Accreditation for Law Enforcement Agencies. CALEA serves as a national board that creates standard best practices for law enforcement agencies across the country. As the Accreditation Manager, Christensen oversees the process, ensuring the WPD adheres to the 180 policies promoting the most up-to-date modern community policing techniques.

In 2022, Ashley Morris also completed an 11-week training program earning the CALEA Accreditation Manager certificate.



# COMMUNITY OUTREACH PROGRAMS

## CONNECTING WITH THE COMMUNITY

Sergeant Mackenzie Ferrara is the community outreach sergeant who organizes programs that involve our community—both kids and adults. These range from monthly events with senior citizens to safety talks with kindergarteners to working with our crime-free multi-housing units.

### BIKE WITH COPS

Students in grades 2 through 6 who are experienced bike riders participated in our city bike ride, Bike With Cops. The 20 students learned about bike safety this year, enjoyed a two-mile ride with some of our officers and ate lunch at the Police Department.



### R.A.D.

We hosted a three-week session teaching a Rape Aggression Defense (R.A.D.) training. This included educational components comprised of lecture, discussion and physical resistive strategies.



# COMMUNITY OUTREACH PROGRAMS

## SAFETY CITY

Each year we host Safety City for students entering kindergarten at the Waukee Community School District. Students learn about safety from officers and volunteers during this week-long course. Topics include safe street-crossing, safety belt usage, bullying, 911, bus rules, fire safety and more. This year we welcomed 240 incoming kindergarteners to Safety City.



# COMMUNITY OUTREACH PROGRAMS

## MIRACLE LEAGUE

With the Miracle League fields at Triumph Park opening this year we started our first Wiffleball Heroes Challenge. Events like these provide an opportunity for kids with physical or cognitive barriers to play. A member of the Waukee Police Department was paired up with a player as we played several innings of wiffleball. This was such a fun event!



# COMMUNITY OUTREACH PROGRAMS

## PUBLIC SAFETY DAY

Public Safety Day came on one of the hottest days of the year in 2022. In conjunction with Waukee Police and Fire Department, Public Safety Day is a town favorite. This community event is attended by several thousand, and each get the chance to enjoy dinner, fire truck rides, impaired goggles simulator, dunk tank, obstacle courses and more.



# COMMUNITY OUTREACH PROGRAMS

## CANCER AWARENESS

To help raise breast cancer awareness we had one of our squad cars outfitted in pink decals. For the month of October this vehicle was driven around town by our patrol officers on duty. We also supported other events including Fighting Through Kinship and the Cancer Crusher.



## HALLOWEEN

During our Halloween Open House kids were able to come to the police station and trick or treat. Families and kids in costumes walked the decorated halls and also visited the fire station.



# COMMUNITY OUTREACH PROGRAMS

## THANKSGIVING BASKETS

We team up with the Waukee Community School District for Thanksgiving to identify several families in need. Officers purchased items with the help of some generous community donations and created a Thanksgiving meal basket for each family. This year, we made 24 baskets to help feed families for Thanksgiving.



## OPERATION WISH LIST

Operation Wish List is a way to help some families around the holiday time. The Waukee Community School District helps to identify families in need. WPD then collects the students' wish lists and purchases the



items with the help of community donations. Items are wrapped and delivered to these families. In 2022 we were able to provide presents for 24 kids.

# RETIREMENT

## CHIEF QUINN RETIRES

After serving for eight and a half years as Chief of Police for the City of Waukee John Quinn retired at the end of 2022. Chief Quinn showed great leadership and vision, strengthening the police department to support and protect our rapidly growing community.



# COMMUNITY SUPPORT

## WAUKEE CITIZENS

Our department continues to receive support from the City of Waukee citizens, businesses, and community. By working together, we will continue to make Waukee a great place to live, work, and raise a family.



# Contact Us



Dial 9-1-1 IN AN EMERGENCY

Non-Emergency Dispatch:  
515-222-3321

Police Station: 515-978-7979



[police@waukee.org](mailto:police@waukee.org)



1300 SE LA Grant Pkwy.  
Waukee, IA 50263



[www.waukee.org/police](http://www.waukee.org/police)