

HELP WITH HEATING BILLS

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that helps qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter season.

WHO IS ELIGIBLE

The assistance is based on household income, household size, type of fuel and other factors. Priority is given to those aged 60 and over and to those receiving disability payments. These individuals may apply from October 1, 2024 to April 30, 2025. All other households may apply from November 1, 2024 to April 30, 2025.

- Residents who reside in subsidized housing units that are individually metered and responsible for paying their primary heating costs are eligible.
- Subsidized households that are master metered are usually not eligible to receive assistance benefits.
- Residents of any licensed medical facility (hospital, skilled nursing facility or intermediate care facility), publicly operated community residence or emergency shelter are ineligible unless they are paying a vendor directly for their primary heating source.

HOW TO APPLY

Contact New Opportunities, Inc. at 515-465-5185, Monday-Friday, 9 a.m.-3 p.m. or visit newopp.org for more information on income qualification and to apply.

Para más información o para aplicar por favor contacto 515-465-5185.

*Find other assistance
program information at*
Waukee.org/UtilityAssist.

WHAT TO TAKE:

- Proof of Income (for all household members age 18 and over). Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- Proof of Social Security Numbers for all household members (documentation required)
- Most recent heat bill
- Most recent electric bill

If you receive alimony or child support, it will be verified.

WAGE EARNERS: Bring copies of your check stubs for the 30-day period preceding the date of application or a copy of your most recent federal income tax return.

FIXED INCOME: This may include Social Security Benefits, Supplemental Security Income, Veteran's Assistance, Unemployment Insurance, and/or pensions. Bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS: Bring a copy of your most recent federal income tax return.

If you have brought all necessary documentation, you will be told whether you are eligible and if so, for what amount you might qualify. This initial determination is subject to review and dependent on the availability of federal funds. In most cases, benefits will be in the form of a credit applied to your heating bills by your utility company.

Aquatic Center Bond Referendum

On November 5, 2024, Waukee voters will decide if the City of Waukee will issue a bond to pay for construction of a new outdoor aquatic center. If at least 60% of voters approve the bond referendum, the project would move forward with a potential opening date in summer 2027.

The \$33 million aquatic center would be built on land designated for the future civic campus near 6th Street and University Avenue. Approximately 60% of the building costs would come from an increase to the City levy for property taxes with the remaining 40% coming from existing tax revenues and other funding sources. Homeowners would see about a \$34 increase per \$100,000 valuation for their property. Find all the details on proposed design, estimated building costs, operation projections and the bond question you will see on the ballot at Waukee.org/AquaticCenter.

Notice of Procedure: How to request information from or register a complaint with Waukee Municipal Gas

To register a complaint with the City of Waukee Gas Department, contact:

Rudy Koester
Waukee Public Works
805 University Avenue
Waukee, IA 50263
515-978-7388, rkoester@Waukee.org

If the utility is unable to help you with your problem concerning gas service, you may contact the Iowa Utilities Commission:

Iowa Utilities Commission
1375 E. Court Avenue, Room 69
Des Moines, IA 50319-0069
1-877-565-4450, customer@iub.iowa.gov



Add a P.S. to Help a Neighbor

You can share some warmth with neighbors in need by donating to Project Share, a program that aids local qualifying households with paying their winter energy bills. Add a regular P.S. contribution to your monthly utility payment or by make a direct donation to Project Share.

An area social service agency will identify qualifying recipients. A local committee will oversee Project Share to guarantee all contributions will be handled equitably and efficiently. Please call 515-978-5502 with any questions.

Dear Gas Department,

I would like to help a neighbor in need with a tax-deductible contribution to Project Share.

Name: _____

Address: _____

City: _____

Phone: _____

Account #: _____

I will contribute \$_____ per month to Project Share. I understand this amount will be billed to me monthly on my Waukee Utilities statement.

I have enclosed a \$_____ donation.

**RETURN FORM TO:
Waukee Utility Billing
230 W. Hickman Road
Waukee, IA 50263**