

Clean-Up Events Canceled; ONE Large Items Accepted EVERY WEEK

Waukeee's annual Spring Clean-Up Week, previously scheduled for April 27-May 2, is now canceled due to the COVID-19 pandemic.

However, City of Waukeee/ASI garbage customers can still place ONE BULKY ITEM on the curb for pick-up EACH WEEK; ASI offers this service throughout the year! Simply place your bulky item on the curb by 7 a.m. on your designated trash collection day, and crews will pick it up in addition to the items in your trash/recycling bins. Please review a list of accepted items and a listing of items which will not be collected. This service does not apply to those living in neighborhood associations and apartment complexes WITH PRIVATE TRASH COLLECTION.



The Household Hazardous Waste, Appliance and Tire Drop-Off Day will likely be rescheduled later this year. **Visit www.Waukeee.org/cleanup for more information.**

Portable Irrigation Meter Certification Options

This time of year, the City is usually encouraging residents to bring portable irrigation meters into City Hall for certification. However, City Hall is still closed amid COVID-19 concerns.

There are a few options from which to choose for certifying existing portable meters right now:

1. Go ahead and start using it, and certify it when City Hall reopens.
2. OR Email a photo to waukeeeutilities@Waukeee.org of both the meter number (top right photo) and the meter reading (bottom right photo). Note name, account number, address and phone number.
3. OR Visit the City Hall (230 W. Hickman Road) vestibule M-F between 8 a.m. and 5 p.m. to show the meter to staff through the glass. An intercom is available as well.



Thanks! Call 515-978-5502 with questions.

April is National Safe Digging Month

April is National Safe Digging Month, reminding people to always **dial 8-1-1 at least 48 hours before any digging project so that utility locators can mark the approximate location of underground utilities prior to digging.** Every six minutes an underground utility line is damaged because someone decided to dig without first calling 811.

Striking a single line can cause injury, repair costs, fines and inconvenient outages. Installing a mailbox, building a deck and planting a tree or garden are all examples of digging projects which should only begin a few days after a call to 811. The depth of utility lines can vary for reasons such as erosion, previous digging projects and uneven surfaces. So, no matter the depth of the digging, call 811 first!



Waukeee residents can visit Call811.com for more information about digging safely.

Procedure for Requesting Information from, or Registering Complaints with, the Waukeee Gas Department

Persons desiring to request information from, or register complaints with, the City of Waukeee's Gas Department may do so by contacting:

Director of Public Works Rudy Koester:

Waukeee Public Works, 805 University Avenue, Waukeee, IA 50263
515-978-7388, rkoester@Waukeee.org

If the utility has not been able to help you with your problem concerning gas service, you may contact the Iowa Utilities Board:

Iowa Utilities Board

1375 E. Court Avenue, Room 69
Des Moines, IA 50319-0069
1-877-565-4450, customer@iub.iowa.gov